# MONICA MI'CHELLE COMMUNICATIONS \*IMPORTANT NOTICES\*

#### SHIPPING, RETURNS, REFUND, SECURITY INFORMATION

## SHIPPING

The Monica Mi'Chelle Communications Online Shopping Center Has eBooks, eReports, Online Courses, and More Written and Authored by Expert Author Monica Burns-Capers and Published by Monica Mi'Chelle Communications. We Have Special Sales For Our Regular Clients and We Are Always Adding New Items In Our Online Shopping Center.......So Be Sure To Check Back Often. All Written Products Will Be Delivered Via Email Attachment In. PDF File Format Utilizing Adobe Acrobat Reader Immediately After Payments Are Received and Cleared; Most Often, You'll Receive Your Products The Same Day. You Must Have Adobe Acrobat Reader To View Our Electronic Reading Materials Which Can Be Downloaded For Free At: www.adobe.com.

We Accept Payments by Paypal Only on the Monica Mi'Chelle Communications Website. All Consulting Sessions Require A Deposit Prior To The Start Date of The Consulting Session or Seminar, which can be made on the Monica Mi'Chelle Communications Website as well; however, the Remaining Balance Is Due Once We Arrive To Your Place of Business To Conduct Our Consulting Services/Seminars which is payable to us by check or money order only.

## **REFUNDS/EXCHANGES**

Because Our Products Are Delivered Electronically Via Email - There Are No Refunds Due To Copying and Redistributing Once Received by the Customer. We Will Gladly Redeliver Any Items/Orders Under Unforeseen Circumstances Such As: Customer Didn't Receive Order, Wrong Order Delivered To Customer, or Damages at the fault of Monica Mi'Chelle Communications.

## SPAM FILTERS - DELAYED DELIVERIES

If You Have SPAM FILTERS On Your Computer, You Will Need To Add Monica Mi'Chelle Communications To Your Email's Address Book (mmbcomm@monicamburns.com) or Turn Off Your Spam Filters To Receive Your Order. Otherwise, Your Order Will Be Blocked Resulting In Delays, as Our Delivery Is Strictly Via Email Attachments For All Electronic Reading Products. This Does Not Mean In Any Way That Monica Mi'Chelle Communications Conducts Soliciting In Any Form.......We Don't Have The Time For Spam!

## SECURITY/PEACE OF MIND

Every Transaction Submitted on the Monica Mi'Chelle Communications Website, is Encrypted and Our Server Is Always Highly Secured with SSL (Secure Socket Layer) with Encryption Software to ensure the peace of mind of our clients. When Directed To Our Store To Purchase Our Items, Make Sure The Address Bar Displays The Following: "https." Any Financial Information Submitted Via Paypal For Purchases on Our Website, Is Strictly Confidential. As Monica Mi'Chelle Communications Will Never See Nor Request To See Your Financial Information.

## SPECIAL FEATURES

Our Clients Will Receive A New Complimentary Electronic Reading Product With Every Purchase Each Time. This Offer Never Expires and There Isn't A Limit On The Number of Complimentary Items Our Clients Will Receive. This Offer Applies To Both Regular and New Clients. We Just Love Giving Stuff Away!